

Applying for a Lottery Tour

In order to allow as many people as possible to experience factory tours, a portion of tour reservations are determined using a lottery system. Reservations are accepted only from those who submitted entries during the lottery entry period and were selected in the lottery.

Step 1. Entry in the drawing

Tours with **[Lottery]** in the name are determined by selecting entries in a lottery. Please submit your entry during the lottery entry period. Only one entry per person is permitted, with up to 5 preferred choices per factory. Entries by phone are not accepted.

Please note that your application cannot be changed or cancelled later.

Hakushu Distillery

Tour Month	Lottery Entry Period	1st		2nd		Payment	Cancellation
		Lottery Results	Reservation Period	Lottery Results	Reservation Period		
November	September 6, 9:30 - September 10, 16:29	September 14	September 14-18			Until 23:59 on the day after your reservation has been made.	Until noon 2 days before the date.
December	October 3, 9:30 - October 7, 16:29	October 11	October 11-15				
January	November 6, 9:30 - November 10, 16:29	November 14	November 14-18				
February	December 4, 9:30 - December 8, 16:29	December 12	December 12-16				

Yamazaki Distillery

Tour Month	Lottery Entry Period	1st		2nd		Payment	Cancellation
		Lottery Results	Reservation Period	Lottery Results	Reservation Period		
November	September 9, 10:00 - September 13, 16:29	September 20	September 20-24	September 27	September 27-October 1	Until 23:59 on the day after your reservation has been made.	Until noon 2 days before the date.
December	October 7, 10:00 - October 11, 16:29	October 18	October 18-22	October 25	October 25-29		
January	November 8, 10:00 - November 12, 16:29	November 16	November 16-20	November 26	November 26-30		
February	December 5, 10:00 - December 9, 16:29	December 13	December 13-17	December 21	December 21-25		

*Please make your payment by 23:59 on the day after your reservation has been made. Please note that if payment is not completed by then, your reservation will be automatically cancelled.

*Lottery results will be sent by e-mail, so please make sure that your e-mail address is entered correctly.

*If a reservation is not made following your selection, your selection will become invalid.

*Changes cannot be made to the content of your entry. Cancellations or refunds cannot be made after noon of the day 2 days before the tour date.

Step 2. Lottery

You will receive a notification of selection or unsuccessful entry for each tour you submitted an entry for.

*Please refrain from calling to inquire about the results.

Step 3. Reservation

After receiving notification of your selection, please make your reservation and payment from the URL contained in the e-mail.

Payment can be made by credit card only. Visa, Mastercard, Diners Club, American Express, and JCB are accepted.

Please make your payment by 23:59 on the day after your reservation has been made. Please note that if payment is not completed by then, your reservation will be automatically cancelled.

Step 4. Second Lottery

After completing the final reservation period for those who won in the first lottery, the second lottery will be conducted for those who did not win initially.

Participants who win in the second lottery are requested to follow the instructions in the email and complete the final reservation process within the specified deadline.

The results of the re-lottery will be sent only to the selected participants.

Please note that we will not contact those who were not selected.

Step 5. Arrival

Enjoy the tour!

Required for visitors

The representative applicant must be present, as the selection rights belong to them.

Transferring to a third party (including relatives), as well as copying, forging, reselling, or auctioning the winning e-mail for any reason, is strictly prohibited.

Furthermore, winning e-mails obtained through resale or similar means, will be invalid.

Please be prepared to present your photo ID for age and identity verification. In case we are unable to confirm your details, you will not be allowed to participate in the tour. Thank you for your understanding.

[Example of photo ID] · Passport, driver's license, Individual Number Card.