

Applying for a Lottery Tour

In order to allow as many people as possible to experience factory tours, a portion of tour reservations are determined using a lottery system. Reservations are accepted only from those who submitted entries during the lottery entry period and were selected in the lottery.

Step 1. Entry in the drawing

Tours with **[Lottery]** in the name are determined by selecting entries in a lottery.

Please submit your entry during the lottery entry period. Only one entry per person is permitted, with up to 5 preferred choices per factory.

Entries by phone are not accepted.

Please note that your application cannot be changed or cancelled later.

Hakushu Distillery

Tour Month	Lottery Entry Period	Lottery Results	Reservation Period	Cancellation Online	Cancellation by Phone
March	January 11, 9:30 - January 17, 16:29	January 23	January 23-29	January 31, until noon	Until noon 2 days before the date
April	February 5, 9:30 - February 11, 16:29	February 16	February 16-22	Until noon 2 days before the date	
May	March 5, 9:30 - March 11, 16:29	March 15	March 15-21		
June	April 3, 9:30 - April 9, 16:29	April 13	April 13-19		

Yamazaki Distillery

Tour Month	Lottery Entry Period	Lottery Results	Reservation Period	Cancellation Online	Cancellation by Phone
March	January 15, 10:00 - January 21, 16:29	January 25	January 25-31	Januaryr 31, until noon	Until noon 2 days before the date
April	February 7, 10:00 - February 13, 16:29	February 17	February 17-23	Until noon 2 days before the date	
May	March 7, 10:00 - March 13, 16:29	March 19	March 19-25		
June	April 5, 10:00 - April 11, 16:29	April 17	April 17-23		

*Lottery results will be sent by e-mail, so please make sure that your e-mail address is entered correctly.

*If a reservation is not made following your selection, your selection will become invalid.

*Changes cannot be made to the content of your entry. Cancellations or refunds cannot be made after noon of the day 2 days before the tour date.

*If there is a cancellation for a lottery tours, applications may be accepted on a first-come, first-served basis.

Step 2. Lottery

You will receive a notification of selection or unsuccessful entry for each tour you submitted an entry for.

*Please refrain from calling to inquire about the results.

Step 3. Reservation

After receiving notification of your selection, please make your reservation and payment from the URL contained in the e-mail.

Payment can be made by credit card only. Visa, Mastercard, Diners Club, American Express, and JCB are accepted.

Please make your payment by 23:59 on the day after your reservation has been made. Please note that if payment is not completed by then, your reservation will be automatically cancelled.

Step 4. Arrival

Enjoy the tour!